




Getting Around with Uber

A step-by-step guide to booking rides safely and confidently — no experience needed!


 BEGINNER'S COURSE



What Is Uber — and Why Use It?



Uber is a free app on your smartphone that connects you with a nearby driver who can take you anywhere you need to go — like a taxi, but easier to arrange!

 You pay through the app — no cash needed, no haggling over price!

Doctor visits

No need to ask family for a ride

Grocery runs

Go shopping on your schedule

Family visits

Get there independently

Step 1: Download the Uber App



Open Store

Search "Uber"

Tap Install

The App Store is the blue icon on iPhones. Google Play is the colorful triangle on Android phones. Both are free to use. **Uber itself is free to download** — you only pay when you take a ride.



Helpful Tip: Ask a family member or friend to help you download the app the first time. Once it's installed, you're ready to go!



Watch Out: Only download Uber from the official App Store or Google Play. Never click a link in a text message or email to download apps.



Step 2: Create Your Uber Account



Open the Uber app

Tap the Uber icon on your phone's home screen



Enter your name, email & phone number

Use the same email you already have — Gmail or any other works fine



Create a password

Choose something you'll remember — write it down somewhere safe at home



Verify your phone number

Uber sends a 4-digit code by text message — type it in to confirm it's you

Step 3: Add a Payment Method



Uber needs a way to charge you after your ride. You can use a **credit card**, **debit card**, or **PayPal**. Here's how to add one:

- ✔ Once saved, Uber charges your card automatically — no need to hand over cash or a card to the driver.

1 Tap the menu (☰) in the top left corner

2 Tap "Wallet" or "Payment"

3 Tap "Add Payment Method"

4 Type in your card number, expiration date, and the 3-digit security code

Step 4: Book Your First Ride



Enter
Destination

Choose UberX

Confirm Pickup

Request Ride

After tapping "**Request Ride**," Uber finds a nearby driver within minutes. You'll see their name, photo, car type, and how far away they are — all on your screen.



Pickup Address Tip: Stand near the street number of your home or building so your driver can find you easily.



UberX is the most common and affordable option — it's a regular car with one driver. Perfect for everyday trips.

Understanding Your Driver's Profile



Before your driver arrives, Uber shows you important details. **Always check these before getting in the car!**



Safety Rule: Always ask the driver, "What's my name?" A real Uber driver will know your name from the app.

Driver's name & photo

Match the name and face to the person who arrives

Star rating

Ratings closer to 5 stars mean other passengers had good experiences

Car make, color & license plate

Confirm ALL three match before you get in



Safety Features: Share Your Trip

Uber has a built-in safety feature that lets you share your trip details with a trusted person — like your daughter, son, or neighbor — so they can watch your ride on their phone in real time.



Tap the shield icon

Find it at the bottom of the screen during your ride



Tap "Share Trip Status"

Choose a contact from your phone



They see your live location



Your contact watches your trip until you arrive safely

Understanding Pricing & Cancellations

How Much Does a Ride Cost?

Uber shows you the **price before you confirm** — so there are no surprises. The price depends on:

- How far you're traveling
- Time of day (busy times cost a little more)
- Which ride type you choose (UberX is cheapest)

  This higher-than-normal pricing is called "**surge pricing**." Try requesting a ride 10–15 minutes later and the price usually drops.

How to Cancel a Ride


Changed your mind? No problem — here's how:

1 Tap the trip screen

2 Tap "Cancel Trip"

3 Confirm the cancellation



 Cancel within **2 minutes** to avoid a small cancellation fee (usually \$5).

Practice Activity & Key Reminders

Try It Yourself!

Practice these steps at home or in class:

1

Open Uber

Find the app and tap it to open

2

Enter a destination

Try typing your local grocery store name

3

Check the price

Read the fare shown — don't tap "Request" yet!

4

Share a trip

Practice finding the safety shield icon

Key Reminders

Verify your driver

Name, photo, car, and plate must match

Check the price first

Uber always shows the fare before you confirm


Share your trip

Let a family member track your ride

Cancel in time

Within 2 minutes = no fee



 **Great job!** You now have the skills to book a ride safely and independently. You've got this!